

IT Solutions

260-220-1083

Service Request

Name _____

Address _____

City _____ State _____ Zip Code _____

Home Phone _____ Cell Phone _____

E-mail Address _____

Computer Model _____ AC Power Cord Yes No

Operating System Cd's _____ Windows Password _____

Please Indicate the problems that your computer is having

NO POWER VIRUS TOO SLOW BLANK SCREEN

WINDOWS INTERNET LOCKS UP DATA RECOVERY

OTHER _____

Service Agreement

Please Backup your computer software and data **before** bringing your computer in for service. **IT Solutions** is **NOT RESPONSIBLE for any lost software, files or data.**

IT Solutions is also not responsible for any of the following:

- Hardware that is damaged prior to arrival.
- Damaged or missing CD disks, DVD disks, floppy disks or other storage media that was not removed from the computer prior to arrival at IT Solutions.
- Any and all manufacturer's warranty issues or voids due to the warranty seal being broken. Customer assumes full responsibility.

IT Solutions expect that all operating systems and software that are provided by the customer are legal copies and the customer will assume full responsibility.

There will be a \$5.00 per day charge for any computer or hardware that is not picked up within 14 days of service completion.

Your signature indicates your consent to the above service agreement:

Signature _____ Date _____